



Hounslow Safeguarding Children Board

Hounslow Safeguarding Children Board Meeting,
 Monday 29th April 2019,
 3.00pm – 5.00pm,
 Floor 6, Room 10, Hounslow House

Attendees		
Name	Agency	Designation
Hannah Miller	Hounslow Safeguarding Children Board	Independent Chair
Dr Nirmala Sellathurai	CCG	Designated Doctor Safeguarding Children
Michael Marks	London Borough of Hounslow	Director of Education
Sarah Green	Chelsea & Westminster Hospital	Consultant Midwife for Public Health and Safeguarding
Jo Leader	Hounslow Safeguarding Children's Board	Business Manager
Julie Hulls	CCG	Designated Nurse Safeguarding Children
Tony Bowen	HRCH	Named Nurse Safeguarding Children
Clare McKenzie	London Borough of Hounslow	Children's Commissioning Manager, Public Health
Monica King	WL NHS Trust	Named Nurse Safeguarding Children
Martin Forshaw	London Borough of Hounslow	Head of Safeguarding Specialist Services
Linda McDonald	NPS	Senior Probation Officer
Sharon Pearce	Feltham YO1	Head of Safeguards
Karen McLean	Homestart	Voluntary Sector Representative
Kylee Brennan	ARC	Service Manager
Sophie Bartle	London CRC	Partnerships & Contracts Manager
Permjit Chadha	Community Safety Partnership	Community Safety Manager
Ray Whyms	Lampton School	Assistant Headteacher
Janet Johnson	Hounslow Safeguarding Children Board	Training & Development Manager
Jo Pymont	London Borough of Hounslow	Interim Head of Improvement
Komal Sandhu	London Borough of Hounslow	Service Manager

Apologies		
Name	Agency	Designation
Greg Ashman	London Fire Brigade	Borough Commander

Laura Maclehouse	London Borough of Hounslow	Acting Director of Public Health
Richard Arnold	London Fire Brigade	-
Marcia Lennon	CAFCASS	-
DCI Helen Flanagan	Hounslow Police	Detective Superintendent
Jacqui McShannon	London Borough of Hounslow	Director of Safeguarding & Specialist Services, Children's Services
Councillor Tom Bruce	Education and Children's Services	Councillor
Sue Pascoe	CCG	Deputy Director Quality, Nursing and Safeguarding
Kamm Grewal	Springwell Junior School	Headteacher
DCI Sebastian Florent	Child Abuse Investigation Team, Hounslow Police	Detective Chief Inspector
Graeme Baker	West Thames College	-
Amanda Lowes	London Borough of Hounslow	Head of Housing Client Service
Selene Grandison	HM Prison & Probation Service	Interim Head of Service Delivery – Hounslow, Kingston and Richmond

1) Introductions & Apologies

Board members introduced themselves to the meeting. Apologies of members unable to attend were noted.

2) Minutes of the last meeting & matters arising

The minutes of the last meeting were agreed and no matters arising were discussed. The action log was updated.

3) Transitions of Vulnerable Young People into Adulthood

The report was co-written by Annita Cornish, Jo Carmody and Moksuda Uddin. Moksuda Uddin summarised the report, which was circulated to members prior to the meeting and welcomed comments and questions.

The Children with Disabilities Team was restructured to create a 0-25 Disability Team to manage transition for young people into Adult Social Care more effectively. There is further opportunity to align transition processes through the young person's Education Health and Care Plans.

A joint panel has been established to identify the best package of care and ensure support for vulnerable young people and adults. The panel is meeting for the first time on the 29th April 19 and will look at transition and complex cases. Difficult questions and issues will be better resolved through the complex panel and ensure timeliness, effectiveness and quality responses. In addition, it will assist in operating within legislative framework.

There is an ongoing drive to improve practice in good and effective transition planning much earlier and this will be addressed through the panel's challenge function.

The packages offered by CAMHS will change in the future through the transformation programme and could have further impact on transitions for young people.

4) Early Help Transformation Programme

Claire Bridge summarised the report which was circulated to members prior to the meeting and welcomed comments and questions.

The Early Help Transformation Programme started in the summer 2018 to build on the work that was already undertaken in Hounslow to develop a culture of early help is everyone's business.

The aim of the programme was to bring together the wider providers of early help in the Hounslow under a single strategic partnership to work together with clear roles, responsibilities and pathways to form Hounslow Early Help Partnership.

The Early Help Hub will be the central point for the co-ordination of early help, supporting a single multi-agency system. It will act as a first point of contact for practitioners where needs are below the threshold for safeguarding services, with the aim of supporting practitioners to offer early help as the preferred response and help in reducing the number of contacts processed within the children's Front Door. The Front Door will remain the first point of contact where there are safeguarding concerns and clear pathways are being developed to ensure families receive the correct service for their needs. The Hub will not work directly with families but will fulfil a range of strategic functions on behalf of the partnership.

Services which were previously advertised separately have been pulled together into a defined Early Help page on the Family Services Directory to provide practitioners and families with clearer information.

525k funding was approved by Cabinet in January 2019 for the development of a new Early Help Hub. This will be run as a two-year programme to evaluate the effectiveness of the model, with ongoing tracking throughout this period of the impact to families, practitioners and to the wider safeguarding system.

Michael Marks commented that the programme is positive however partner agencies need to ensure they support the programme to evidence that it is having an impact. If at the end of the evaluation phase the programme is shown to have significant positive impact on the multi-agency safeguarding prevention and safeguarding system, a further discussion about ongoing financial support from all partnership agencies will be required.

The Early Help Partnership launch will take place on the 13th September 2019. Professor Mark Bellis, an international expert in Adverse Childhood Experiences (ACEs) from Public Health in Wales will be a guest speaker at the launch.

The Children's Delivery Group has direct responsibility for the delivery of Early Help however the HSCB will ensure that agencies are committed to the model and it is effectively imbedded.

Members endorsed the Early Help Partnership Strategy and commented that the Early Help Transformation Programme is positive for Hounslow.

Action: Clare Bridge to do a presentation to the Adults' Board on the Early Help Offer.

5) Neglect Multi Agency Audit Report

Jo Leader summarised the report, which was circulated to members prior to the meeting and welcomed comments and questions.

The second Neglect Multi-Agency Audit was undertaken in 2018 following a small audit of four cases in 2017.

Positively, the audit report demonstrates good collaborative work between partners and cases were placed in the correct statutory framework.

The findings highlighted the disappointing use of the Quality of Care (QoC) assessment, particularly for children on Child Protection Plans, the QoC assessment was not routinely requested by the IRO's or added to the plan at the Initial Child Protection Conference. However, there is evidence of the effective use of the QoC assessment in supervision by partner agencies.

One of the recommendations of the audit report is for partner agencies to embed and contribute to the QoC Assessment tool when assessing cases of neglect. CP Chairs should ensure that when a child is subject to a CP plan under the category of neglect the plan contains provision for the completion of the QoC assessment. In cases where neglect has been a feature for a number of years, the lack of use of the tool is limiting practitioners' the opportunity to assess risk over time.

Jo Leader stressed that the Neglect Strategy has not been effective and given the audit findings recommended that neglect should be re-prioritised back to a themed priority for the next 2 years.

A task and finish group will be established to focus on the priority and drive improvements in the multi-agency response to neglect and embed the strategy.

The audit noted a lack of input from Adult Services and recommended that the report be presented to and discussed at the HSAB.

Members agreed with the audit findings and accepted the report.

Action: Jo Leader to ensure the report is shared with and discussed at the next available HSAB meeting.

6) Ofsted Action Plan Update

Jo Pymont, in the absence of Jacqui McShannon summarised the report, which was circulated to members prior to the meeting and welcomed comments and questions.

Hounslow's Children's Safeguarding and Specialist Services (CSSS) had its ILACS inspection in October 2018. The overall outcome of the inspection was good with some areas of improvement. The improvement plan submitted to Ofsted in February 2019 addresses the findings of ILACS inspection report and includes additional actions which was identified in CSSS self-evaluation to address areas for development. The plan is monitored by the Improvement Board and CSSS Divisional Leadership Team. Ofsted is satisfied that the actions described in the plan address the areas for improvement.

Jo Pymont highlighted two key areas for the Board to be sighted on. The inspection noted the significant impact that FYOI had on the LADO resourcing. The referrals create approximately 30% of additional pressure on the LADO service. A letter has been drafted which will be presented to ALDCS and the London SCB to request funding from other boroughs to support the creation of an additional capacity in the form of another half post to better manage the demands.

The second area for the Board to consider is the quality and effectiveness of the multi-agency meetings in particular the strategy meetings which often lack proper multi-agency input. Jo Leader added that this was a finding in the JTAI inspection in 2017 and there has also been concerns raised with the Board throughout the last year about attendance at Child Protection Conferences. In response the Board has commissioned a multi-agency audit looking at multi-agency meetings throughout the safeguarding system including core groups and network meetings. The audit will begin in June and the report should be available by September.

Members raised concerns that strategy meetings not always feasible for professionals to attend due to the time constraints.

Due to the technology at Hounslow House, professionals now have the option to dial in to and contribute to the meeting when they are unable to attend.

Action: Jacqui McShannon to provide an update on the Ofsted action plan at September Board meeting.

7) Hounslow Safeguarding Partnership Plan

The Chair summarised the report, which was circulated to members prior to the meeting and welcomed comments and questions.

In January 2019, a meeting was convened with senior representatives from the local authority, clinical commissioning groups and police to consider the implications of the Children and Social Work Act and how this would look in practice for Hounslow. It was agreed that a minimal change model would be adopted, with an opportunity to reflect and refresh. It was recommended that local areas include education as their fourth partner.

All three statutory partners including education will have equal and joint responsibility for local safeguarding arrangements and will form the Hounslow Safeguarding Partnership Executive. The executive members are Hounslow Council Chief Executive, Borough Commander for the West Area BCU and Chief Accountable Officer of Hounslow CCG, and their nominated advisors. The executive partnership will meet once a year as a minimum to set the priorities for the annual business plan.

Hounslow Safeguarding Children Partnership will replace the HSCB and will meet four times a year to provide strategic focus with input from representatives from other relevant agencies.

Michael Marks commented that discussions have taken place with schools in various forums regarding Hounslow Safeguarding Partnership Plan and further discussion will take place with Hounslow Education Partnership (HEP) following this meeting.

Members were asked to share comments regarding the partnership plan directly with the HSCB Business Manager. A second version of the plan will be produced and disseminated to members.

To comply with the Children and Social Work Act 2017 Hounslow's Safeguarding Partners must publish their new safeguarding arrangements by 29th June 2019.

8) Control & Restraint Annual Report

Sharon Pearce summarised the report, which was circulated to members prior to the meeting and welcomed comments and questions.

HMIP inspected Feltham A Side in January 2018, reporting an improvement in standards since the time of the last inspection in 2017. Feltham A side manages young people aged between 15 – 18 years old on remand and those who have been sentenced by the courts.

The implementation of Minimising and Managing Physical Restraint (MMPR) went live at HMYOI Feltham 01st October 2016 moving from Control & Restraint Methods. MMPR is focused on a child centred approach, allowing consistency across all Youth Custody Sites where restraint techniques are specifically designed for use on children, restraint reduction and protecting children after

restraint. Establishments are required to report detailed data on all use of force, irrespective of whether they meet the restrictive physical intervention or not. This includes the use of MMRP techniques and any use of force that is not an MMRP technique.

Following the implementation of MMRP at HMYOI Feltham, a number of review processes have been put in place to monitor and quality assure of use of force incidents.

Since the last Use of Force Annual Report, the overall violence at HMYOI Feltham has been reduced with an 80% reduction in assaults on staff and assaults on young people down by a third. HMIP commented that the 80% reduction against Staff and other Young People was due to the new behaviour management thinking, focus on rewards and incentives for good behaviour, and the introduction of an enhanced support unit (ESU) for a small group of young people identified with complex needs and behaviour.

The working relationship between HMYOI Feltham and Hounslow LADO is positive. It was identified that Child Protection (CP) medicals for young people in HMYOI Feltham were not happening as healthcare nurses at Feltham are not trained to conduct CP medicals and will only respond to injuries. Paediatricians are willing to see young people in the community, but children will have to be taken to the Heart of Hounslow, WMUH or Haven as a temporary measure. This matter has been raised with the national panel.

The full report will be published in June 2019.

Action: Sharon Pearce to bring both the control and restraint annual report and the audit report to the next Board meeting.

9) Knife Crime Report

Permjit Chadha, gave a verbal update to the Board.

A Knife Crime summit is scheduled for the 13th May 2019. Following the summit, the Community Safety Partnership Board will convene to discuss actions from the summit. A Knife Crime report will be presented to the HSCB Board Meeting in September 2019.

Part B Agenda – Confidential

10) FYOI Incident Assurance Report - Confidential Item

This item was discussed as a Part B confidential agenda item and has been recorded separately.

Standing Agenda Items

11) Feedback from the Strategic Boards

Youth Crime Management Board

No safeguarding updates were shared with the meeting.

Violence Against Women and Girls (VAWG)

No safeguarding updates were shared with the meeting.

Community Safety Partnership

No safeguarding updates were shared with the meeting.

Health and Wellbeing Board

No safeguarding updates were shared with the meeting.

Hounslow Safeguarding Adults' Board

- Reassuring joint work is continuing with Children and Adults Training Sub -Group.
- Adults to be informed of the Neglect Audit and provided representation.
- Adults to be informed of the Early Help Transformation Programme.

SEND Inspection

Revised and relaunched strategy. Reviewing the self-evaluation form for preparation for the inspection.

Strategic Chairs Group Feedback

Position the strategic chair group and bring together the health and wellbeing Board. All other Boards are to ensure joint working is happening where possible.

12) FYI – CDOP Annual Report 2017/18

The CDOP Annual Report was noted and accepted by the Board.

13) Any Other Business

Board members are to ensure that all papers that have not been to the Board or are due to come to the Board should do so as possible.



Hounslow Safeguarding Children Board

HSCB BOARD MEETING ACTION LOG – 26.02.18

(All completed actions are stored on in a separate action log)

Meeting Date	Agenda Item	Action	Due Date	Lead	Progress / Update	Completed
26.02.18	Any Other Business – NPS Inspection Report	To provide a report to the Board on the NPS Inspection meeting in June 2018.	25.06.18	James Jolly	Update – James Jolly has left his post. Report requested from Interim Manager with no response. Report delayed to September 2018 board meeting. Update May 19 – Jo Leader provided details to Elaine Ramsey on the 29 th May 19 with an end of June deadline for presentation in September.	Open
26.11.18	Children Missing Education Annual Report 2017 /18	To prepare an interim Elective Home Education Report for April 19 Board.	29.04.19	Michael Marks and Akwal Gill	On forward plan for June Board.	Open
28.01.19	HRCH MASH Performance Monitoring	To provide a brief report to the April Board meeting.	29.04.19	Tony Bowen	TB will provide a verbal update on HRCH MASH Performance Monitoring.	Ongoing
29.04.19	Ofsted Action Plan Update	To provide an update at September Board meeting.	30.09.19	Jacqui McShannon	-	Open

Meeting Date	Agenda Item	Action	Due Date	Lead	Progress / Update	Completed
29.04.19	Neglect Multi Agency Audit Report	To ensure the report is shared with and discussed at the next available HSAB meeting.	30.09.19	Jo Leader	-	Open
29.04.19	Control & Restraint Annual Report	To bring both the control and restraint annual report and the audit report to the next Board meeting.	30.09.19	Sharon Pearce	-	Open
29.04.19	Knife Crime Report	To present a Knife Crime report to September Board.	30.09.19	Permjit Chadha	-	Open

